PUBLIC WARNING STATEMENT ISSUED BY THE DIRECTOR GENERAL (CONSUMER AFFAIRS) WITHIN THE MALTA COMPETITION AND CONSUMER AFFAIRS AUTHORITY

17th November 2026

The Director General (Consumer Affairs), in terms of Article 8 of the Consumer Affairs Act (Chapter 378 of the Laws of Malta), hereby issues this Public Statement by means of which she is identifying and informing the public that the following company:

Portelli and Brincat Limited (C 5467)

has been party to a number of cases decided by the Consumer Claims Tribunal in favour of consumers, which decisions have not been honoured, despite several attempts that have been made to secure compliance therewith. The total amount due by the company to the eighteen (18) affected consumers amounts to fourteen thousand two hundred and five euros and fifty cents (€14,205.50). The cases primarily concerned deposits charged for orders that were never delivered to consumers and products that were allegedly faulty.

This Public Statement is being issued in the interest of consumer protection and without prejudice to any other action which may be taken in accordance with the law. This Public Statement does not constitute a decision on any matter other than that established in the Consumer Claims Tribunal decisions.

Grace Stivala
Director General (Consumer Affairs)

Malta Competition and Consumer Affairs Authority
National Road, Blata l-Bajda ĦMR 9010
+365 2395 2000

mcca.org.mt