Malta Competition and Consumer Affairs Authority

PUBLIC WARNING STATEMENT ISSUED BY THE DIRECTOR GENERAL (CONSUMER AFFAIRS) WITHIN THE MALTA COMPETITION AND CONSUMER AFFAIRS AUTHORITY

3rd August 2026

The Director General (Consumer Affairs), in terms of Article 8 of the Consumer Affairs Act (Cap. 378), is issuing this Public Statement by which she is identifying and informing the public that the following trader:

Environmental Management Solutions Ltd.

has been the subject of a decision of the Consumer Claims Tribunal which decision was twice confirmed by the Court of Appeal and which, to date, has not been honoured, despite several attempts having been made to secure compliance therewith.

By a decision of the Consumer Claims Tribunal, the trader was ordered to refund the consumer the sum of one thousand five hundred euro (€1500), representing part of the loss sustained in relation to defective solar panels which were not producing sufficient energy and therefore, failed to achieve their intended purpose of reducing the consumer's electricity bills. The Tribunal further ordered that the costs be borne by the respondent in accordance with the law.

This Public Statement is being issued in the interest of consumer protection and without prejudice to any other action which may be taken in accordance with the law. This notice does not constitute a decision on any matter other than that established in the above-mentioned Tribunal decision.

Grace Stivala
Director General (Consumer Affairs)

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