

## **PUBLIC WARNING STATEMENT ISSUED BY THE DIRECTOR GENERAL (CONSUMER AFFAIRS) WITHIN THE MALTA COMPETITION AND CONSUMER AFFAIRS AUTHORITY**

November 2023

The Director General (Consumer Affairs) hereby issues this Public Statement in accordance with Article 8 of the Consumer Affairs Act (Cap.378), by means of which she hereby identifies and gives information to the public that the following company:

### **Dusk and Dawn Company Limited**

operator of the Tropicana Hotel,

failed to honour a decision of the Consumer Claims Tribunal wherein it was ordered to pay the consumer eight hundred and sixty-one euros (€861) related to a number of shortcomings at the said Tropicana Hotel, including a lift which remained broken throughout the entire accommodation period.

The company was also ordered to pay the costs of the proceedings.

Grace Stivala  
Director General (Consumer Affairs)