

PUBLIC WARNING STATEMENT ISSUED BY THE DIRECTOR GENERAL (CONSUMER AFFAIRS) WITHIN THE MALTA COMPETITION AND CONSUMER AFFAIRS AUTHORITY

7 November 2024

The Director General (Consumer Affairs) hereby issues this Public Statement in accordance with Article 8 of the Consumer Affairs Act (Cap.378), by means of which she hereby identifies and gives information to the public that the following trader:

Sami Alsalh

failed to honour a decision delivered by the Consumer Claims Tribunal ordering him to reimburse the consumer the sum of two thousand, four hundred and fifty euros (€2450), representing the amount paid by the consumer, part thereof for balustrades and permits linked to this work, and another part in penalties relating to the contract between the two parties.

The works, consisting of cladding and painting, the replacement of balustrades, and façade restructuring, were to be completed within five weeks. The trader started work by removing some of the original balustrades, but stopped after a few days, causing a structural hazard to the consumer's property. Although the consumer had already effected some payments, the works agreed upon were never concluded.

The trader was also ordered to pay the costs of the proceedings.

Grace Stivala
Director General (Consumer Affairs)