

**MALTA COMPETITION AND CONSUMER AFFAIRS AUTHORITY**
**REQUEST FOR QUOTE**

The Malta Competition and Consumer Affairs Authority (MCCAA) would like to receive quotations for the services of a Software Developer:

**DESCRIPTION OF THE PRODUCT OR SERVICE**

Description: The MCCAA would like to engage the services of a Software Developer on an hourly basis during office hours for a period of 1 year (**office hours shall be from 8am till 5pm Central European Time and from Monday to Friday**) who has knowledge using the Microsoft Power Platform and Microsoft PowerApps, in order to troubleshoot, support, fix issues to existing MCCAA applications, which include the ADR / Quality System, Ticketing and Training Apps and Market Surveillance Directorate System, and also to develop enhancements to such systems as required by the relevant Directorates which include:

- User-friendly graphical user interface (including menus)
- Displaying of data
- Creating, saving, editing, updating, deleting, reading, and retrieving information and data (including files) in/from a secure repository/database
- Search functionality
- Interfacing with other systems (including external ones) through available APIs
- Creating new APIs
- Access control and permission management
- Reporting in PowerBI
- Generating and sending automated notifications and reminders
- Generating and downloading Excel reports
- Auto-filling of Word templates based on data inputted, stored and/or retrieved
- Converting Word templates to PDF
- Linking with Outlook 365 mailboxes, attachments, and calendars (of MCCAA email addresses)
- Taking of photos through the software while using it on a mobile device
- Tracking and storing of GPS coordinates while software is in use by officers (where necessary)
- Linking with payment gateway
- Interfacing between different Power Apps hosted on MCCAA owned environments or MITA tenant and that are accessible to the MCCAA
- Security control
- Printing of documents and labels
- Automating and/or digitalising processes
- Developing manuals for the use and administration of the system
- Providing training, assistance, and support on the various systems to various MCCAA users.

Quantity: 1

Delivery: No

Installation (if applicable): Not Applicable

**MALTA COMPETITION AND CONSUMER AFFAIRS AUTHORITY****REQUEST FOR QUOTE****SPECIFICATIONS, REQUIREMENTS AND STANDARDS**

The Software Developer should have the following experience:

- Have relevant qualifications in the field of Software Development
- Have relevant knowledge in using the Microsoft Power Platform and Microsoft PowerApps and providing a detailed report of developed sample projects using such tools, if developed

**DEADLINE FOR SUBMISSIONS**

Time: 1200

Date: 12<sup>th</sup> June 2023

**ADJUDICATION CRITERION**

Criterion: Cheapest

Details: Not applicable.

**IMPORTANT NOTE**

The contracted supplier may be bound by a confidentiality and/or non-disclosure agreement. All quotations must include a price breakdown of all expenses involved excluding any applicable VAT and other taxes. Quotations received after the deadline will not be considered. All emails should be sent to [antoine.ellul@mccaa.org.mt](mailto:antoine.ellul@mccaa.org.mt).