

EMPOWERING CONSUMERS

in the digital and green transition



Conference: **15th March**

InterContinental Malta
St Julian's
08:30 - 13:00

08:30	Registration and welcome coffee	
09:00	Welcome address	Ing. Helga Pizzuto Chairperson, MCCA
09:20	New Sale of Goods and Digital Content rules: Strengthening consumer rights in the digital era	Ms Grace Stivala Director General, Office for Consumer Affairs, MCCA
09:40	The EU's New Directives on Digital Contracts: Modernising consumer protection rules for the digital space	Dr Philip Formosa Associate, Ganado Advocates
09:55	The local SME perspective	Ms Abigail Agius Mamo Chief Executive Officer, Malta Chamber of SMEs
10:10	Question time	
10:25	Coffee break	
10:45	Panel discussion: The digital transition: challenges and opportunities	
	Keynote address: Digital transition and product safety: A challenge or an opportunity?	Mr Paolo Lavaggi Legal Coordinator, DG Justice and Consumers
	Panel members:	Dr Phyllis Bezzina Director, Complaints and Conciliation Directorate, Office for Consumer Affairs, MCCA Ms Dana Farrugia Chief Executive Officer, Tech MT Mr Rudie Vella Director, Market Surveillance Directorate, Technical Regulations Division, MCCA
11:45	Panel discussion: Environmentally conscious consumer behaviour	
	Keynote address: What stimulates green transitions in households and businesses?	Dr Marie Briguglio Department of Economics, University of Malta
	Panel members:	Ms Ingrid Borg Director, Regulatory Affairs Directorate, Technical Regulations Division, MCCA Mr Marcel Mizzi Vice-President, Finance and Administration, Malta Chamber of SMEs Prof. Suzanne Piscopo Associate Professor, Department of Health, Physical Education and Consumer Studies, Faculty of Education, University of Malta
12:45	Closing remarks	Ing. Helga Pizzuto Chairperson, MCCA
13:00	Networking lunch	