



MALTA

Fit-Tribunal tal-Konsumatur

CCT/69/21/S

Dr Grigor Stamboltsyan & Dr Jana Kazarjan

Vs
Smartline

Today the 9th of December, 2021.

The Tribunal,

Took note of the claim filed by Dr Grigor Stamboltsyan & Dr Jana Kazarjan on the 5th of April, 2021 whilst defendant Smartline, although notified, failed to file a reply and did not appear in front of this Tribunal;

Examined the presented documentation and heard the evidence of Dr Jana Kazarjan and the verbal submissions done on the 18th of November, 2021;

Considered

That in a few words, this case is about a bad service after a requested mobile repair job;

That the plaintiffs are alleging that defendant still wanted the 45 euros in order for the plaintiffs to take back their mobile phone;

That this is not a service which one expects from anyone;

That defendant did not appear in order to reply to the allegations made by plaintiffs;

That the Tribunal heard just the plaintiffs' versions as defendant chose not to appear in front of this Tribunal and consequently, did not contradict the plaintiffs' evidence;

That the Tribunal examined the plaintiffs' claim and found it to be justified but not in the amount as requested in their claim;

A handwritten signature in blue ink, appearing to be 'G.' or similar.



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Consequently for the abovementioned reasons and after examining Chapter 378 of the Laws of Malta, the Tribunal decides to accept the claim submitted by Dr Grigor Stamboltsyan & Dr Jana Kazarjan and orders Smartline to pay the plaintiffs the sum of €65. All expenses, including those relating to this case are to be borne by Smartline.

A handwritten signature in blue ink, appearing to be 'Richard Sladden Av.', written over a horizontal line.

Richard Sladden Av.
Arbiter