



CCT/231/12/S

Damiano Binetti u Radka Zemanova

Vs

Arnold Vella (Fair Deal Furniture)

Today the 2 day of December, 2012.

The Tribunal,

Took note of Damiano Binetti and Radka Zemanova's request filed on the 17th of September, 2012, whilst Arnold Vella, duly notified, failed to reply to plaintiffs' request and also failed to appear in front of this Tribunal to contest plaintiffs' request;

Took note of all documents submitted by the plaintiffs, heard the plaintiffs together with their verbal submissions during the hearing held on the 29th of November, 2012;

Considered

That in a few words plaintiffs' complaint concerns the failure on the part of Arnold Vella to consign the mattress base as ordered and paid for by plaintiffs;

That plaintiffs confirmed that the order was made on the 10th of April, 2012 and that from all the things that were ordered, only the mattress base remains to be delivered by Arnold Vella;

That no communication from respondent was forthcoming since July, 2012;

That such treatment of consumers is not acceptable and consumers should always be informed particularly if there are difficulties in delivering on time;

Consequently for the abovementioned reasons and after considering Chapter 378 of the Laws of Malta

TRIBUNAL GHAL TALBIET
TAL-KONSUMATUR



CONSUMER CLAIMS
TRIBUNAL

MALTA

and the particular circumstances of the case, the Tribunal Decides to Accept plaintiffs' request and Orders respondent Arnold Vella to deliver the ordered mattress base within twenty days from today, in the absence of which the amount of €788 will be due by respondent Arnold Vella to plaintiffs Damiano Binetti and Radka Zemanova, with respondent Arnold Vella bearing the expenses for the procedure in front of this Tribunal.

A handwritten signature in black ink, appearing to read 'Richard Sladden Av.', written over a horizontal line.

Richard Sladden Av.
Arbiter