



Claim Number CCT 142/14/GB

Adriana Zaharieva

vs

PC Therapy

Today 3rd September 2014

The Tribunal

After taking into consideration the claim in the above-cited names presented on the 23rd June 2014, whereby the claimant asked for a refund in the amount of one hundred Euro (€100.00), in representation of the amount which she paid the respondent company for repairs on her laptop, which laptop is still in the respondent company's possession.

The respondent company did not present a reply in writing to the claim at hand, and did not attend the sitting.

That after having heard the testimony on oath of the claimant, who testified in person, and after having taken into consideration all the facts and circumstances pertaining to the case;

Considered the following:

The claimant submitted in writing that:-

On the 14th February 2014, the claimant had taken her laptop for repairs to the respondent company, for which she paid one hundred Euro (€100.00) in advance. However, after thirty (30) days, when she went to pick up her laptop, the respondent company refused to give it back to her, claiming that she had damaged the loan laptop. Till today, the respondent company never refunded the claimant the one hundred Euro (€100.00) and never returned her laptop.

The Tribunal notes that:-

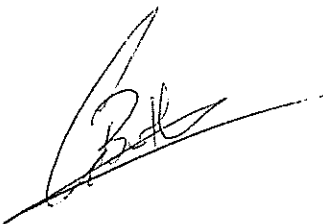
The respondent company, duly notified with the Notice of Claim as well as the date and time of the sitting, and called upon three times, did not attend the sitting, and further notes that till the time of the sitting, the respondent company had not presented its reply in writing.

The Tribunal takes into consideration, that in her testimony under oath, the claimant confirmed her written claim.

The claimant exhibited a copy of the receipt, which was marked as Dok.AZ1.

For the above reasons:

The Tribunal, after taking into consideration all of the above, notes the lack of respect on behalf of the respondent company which was shown to the claimant, by not presenting a reply in writing to the claim at hand, and also the lack of respect shown to the Tribunal, by not appearing for the appointed sitting. The Tribunal concludes that according to the evidence presented, the respondent company lacked greatly in its services in respect to the claimant, and thus is accepting the claim as made by the claimant, and ordering the respondent company to return the laptop in question to the claimant and pay the claimant the sum of one hundred Euro (€100.00), with the expenses of the case to be borne by the respondent company.



Avv. Gabrielle Buttigieg
Arbiter