

26th October 2012

**PUBLIC WARNING STATEMENT ISSUED BY THE DIRECTOR GENERAL
(CONSUMER AFFAIRS) WITHIN THE MALTA COMPETITION AND CONSUMER
AFFAIRS AUTHORITY**

The Director General (Consumer Affairs) hereby issues this Public Warning Statement according to Article 8 of the Consumer Affairs Act (Cap. 378), identifying and giving information and/or issuing warnings about services supplied in an unsatisfactory manner by:

Golden Travel Club Limited (C 33107) that has its registered Office at 2, Salvu Psaila Street, Birkirkara, and operates commercially under the trade name **FANTASY TOURS** operating as tour operator, travel agent, tourist agent, travel and tour charterer, and contractor, caterer for all travel and tourist requirements and promoter of all kind of conveyances of tourists and travellers; and also as has been repeatedly established by a number of decisions of the Consumer Claims Tribunal from where it results that the above-mentioned operator of **Fantasy Tours** fails to abide by the obligations it has taken upon itself with regard to these services.

Director General (Consumer Affairs)