

**Declaration in line with the Data Protection Act:** In submitting this form I hereby give my consent to the Complaints and Conciliation Directorate, within the MCAA, to use the information I am submitting to it, as may be deemed fit, solely for the purpose of assisting me in terms of the Consumer Affairs Act, Cap. 378 of the Laws of Malta. I am aware that this may require the disclosure of my name, address and details relating to my complaint to the trader involved in my case.